

Professional Peer Review



Course Overview

The Professional Peer Review course has been designed as an introduction for midwives to the Peer Review Process and its role within the healthcare sector. By completing the course, you will learn about the purpose of peer review and the benefit that it provides to various stakeholders, as well as the process and roles involved in typical Peer Review. You will also learn about key skills that a Peer Reviewer will be able to draw on during the Peer Review process.

Completing this course will provide you with a solid foundation and understanding of the Peer Review process and is designed to increase your general knowledge and awareness, especially if you are considering becoming a Peer Reviewer.

This course is a pre-requisite for people wishing to become a reviewer for the Australian College of Midwives' Midwifery Practice Review program or assessor for the Baby Friendly Health Initiative program.

This course is designed for qualified midwives as an introduction for to the Peer Review Process and its role within the healthcare sector

CPD:

This course has been recognised by the ACM for 8 CPD hours, which is equivalent to the course duration.

Course Access:

All users are provided with 12 months access from the date of their enrolment.

Professional Peer Review

Module 1: Peer Review in context

1. The Peer Review Process

- understand the purpose of the Peer Review process
- understand why Peer Review is relevant
- recognise the stakeholders of Peer Review
- understand the benefits that Peer Review provides various stakeholders

2. The Peer Review Team

- understand the roles of the Peer Review team members
- understand the role of the Program Manager or coordinator
- understand the role of consumers in Peer Review

3. The Peer Review Team

- understand how AHPRA, ACM, Registration, NBMA and Peer Review interact
- understand how Peer Review is used within the ACM

Module 2: Stages of Peer Review

1. Before the Peer Review

- understand how the Peer Review process is managed
- understand the preparation required for a Peer Review
- understand how to use technology for Peer Review
- recognise the importance of cultural safety and its role within Peer Review

2. During the Peer Review

- understand the value of beginning a Peer Review appropriately
- demonstrate standards of behavior appropriate for a Peer Review situation
- recognise of the importance of confidentiality
- understand how to use personal judgment during a Peer Review and when to seek advice
- recognise serious and significant concerns uncovered through the Peer Review process and how to respond
- understand the value of ending a Peer Review appropriately

3. After the Peer Review

- understand the reporting and communication requirements for Peer Review
- understand the value of debriefing and reflective practice

Module 3: Peer Review Key Skills

1. Empathy Skills

- understand of the importance of empathy as a core emotional intelligence capability and the role that empathy plays within the Peer Review process
- understand the difference between empathy and sympathy

2. Language Skills

- understand of various type of language skills and their impact on overall communication
- recognise the importance of non-verbal communication
- recognise that there are various non-verbal communication cues
- appreciate cultural differences in communication styles

3. Questioning Skills

- understand of various types of questioning skills and when they are appropriate to use
- ability to utilise different questioning skills to elicit required information
- identify possible barriers to effective questioning

4. Listening Skills

- understand the various types of listening skills
- utilise different listening skills
- identify possible barriers to effective listening

5. Feedback Skills

- understand the importance of giving effective feedback
- understand the key features of effective feedback
- provide effective feedback

6. Applying your skills in challenging situations

- recognise one's own emotions and those in others
- deal with difficult situations